

# Update your contact info!

You can notify your Local Health Department of any updates to your contact information, such as:

**Address Change** 

Phone/Mobile Update

**Insurance Update** 

**Email address Change** 

**Issues with Patient Portal Account** 

# What is a Patient Portal?

#### **About Us**

From scheduling appointments to requesting refills, viewing lab results and accessing educational information, providers and patients alike are looking for new ways to access care delivery information while complying with security and privacy guidelines.

The Patient Portal presents an efficient and cost-effective solution for providing real-time, round the clock information availability, by creating a direct link between doctors and patients to collaborate and share vital care delivery information and resources.

#### **Keep in Touch**

Phone: 1-334-206-9470, M-F (7am-4pm)

Patient Portal URL: <u>alabamapublichealth.gov/ehr/patient-portal.html</u>

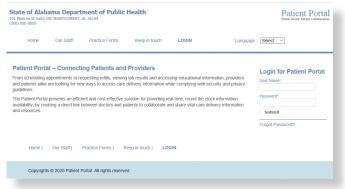
#### **ADPH Patient Portal**

201 Monroe St. Suite 1040 Montgomery, AL 36104



### Patient Portal Overview

Connecting Patients and Providers



Login Screen

## 

Patient Landing Page

## What notifications and updates can I expect?

Lab Results

**Appointment Reminders** 

Issues/Updates that may affect your appointment

Information Relative to your care

# **Getting Started**

You will receive a unique Username and Password to the provided email address on file.

- You can select your preferred language (English or Spanish) upon logging in.
- You can search additional details for your Health Departments Location under the 'Home' link on the main page.
- If you have any questions, please call your local Health Department.

#### Your Chart Can Provide You

**Clinical Overview:** This is your overall current conditions. You can even print out a copy for your records or another provider.

**History:** This is your current medical and Family history on file.

**Lab Results:** Any completed lab results including paper requisitions can be located here.

**Diagnoses:** Current and Past diagnoses are noted here.

**Immunizations:** Documented Immunizations are visible here.

**Education:** Your provider may share relevant education materials with you here.

County health departments work to preserve, protect, and enhance the general health and environment of the community.

## How do I stay in contact with my providers?

In the future, you will be able to communicate with a provider by secure messaging in the patient portal.